

RevyCar Rentals Inc. — Rental Agreement

Version RC-2026-09-11-K · Effective September 11, 2026

103 2nd Street E., Revelstoke, BC V0E 2S0 · PO Box 219, Revelstoke, BC V0E 2S0 · 1-888-587-1772 · legal@revycar.ca

Rental terms, Protection Schedule, Fee Schedule and acceptance forms. Amounts are Canadian dollars before applicable tax unless stated otherwise; your Rental Summary shows the tax and the total before you accept.

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1. The agreement, and the words we use

1.1 Who this is between.

RevyCar Rentals Inc. ("RevyCar", "we", "us") and the renter named in the Rental Summary ("you"). Office and walk-in counter: 103 2nd Street E., Revelstoke, BC V0E 2S0. Mail: PO Box 219, Revelstoke, BC V0E 2S0. Email legal@revycar.ca. Telephone 1-888-587-1772. Both the mailbox and the email address are monitored; written notices, including privacy requests, may go to either.

1.2 What the agreement is made of.

The Rental Summary (Schedule A); these terms in the version named in your confirmation; the Protection Schedule (section 8); the Fee Schedule (Schedule B); the Windshield Acknowledgment (Schedule C); the payment authorization (Schedule D); and any addenda identified before acceptance. A receipt cannot add charges or replace the agreement.

1.3 Before you accept.

You can review and correct the booking details and read the terms before you accept and pay, and we send your accepted documents with the confirmation and again before pickup. **A later website update does not amend a booking you have already made.**

1.4 Which document wins.

The collision-claim exception in 8.5 controls over the separate windshield and tire charges wherever they appear, including Schedule C. Otherwise the specifically accepted provision governs, and a website statement cannot override it. Mandatory law always prevails (21.4).

1.5 The words we use.

Word	What it means here
Booked daily rate	The single per-day figure in your Rental Summary, used for late charges, loss of use, refunds of unused days and termination refunds, whatever seasonal or weekly pricing sits behind your total.
Business day	Monday to Friday, excluding BC statutory holidays. A confirmed holiday delivery or pickup still goes ahead.
Capture	To take money from your card. A <i>hold</i> only reserves money; a <i>capture</i> takes it.
Compliant return	The vehicle returned to the approved place by the agreed time, secured, every fob returned as instructed, and the return confirmed to us.
Contribution	The most you pay towards vehicle damage from one covered event under the waiver you selected.
Credits	Money received from anyone else for the same loss — insurance, a third party, salvage, a refund — which we subtract before charging you.
Rental day (24-hour block)	Each consecutive 24 hours from the agreed start time.
Security	The refundable deposit or card hold in section 7. Not insurance, not an automatic damage charge, not a limit on liability.
Self-serve pickup	Collecting the vehicle without meeting a staff member, using the access instructions we send you.
Supported	Established by evidence we can show you — photographs, invoices, records, a professional assessment.

2. Before you travel — self-serve pickup

2.1 Three things must be done before the vehicle will open.

(a) Your identity verification is complete; (b) this agreement is accepted; (c) the balance is paid. **The vehicle is released only when all three are done.** If one is outstanding at your pickup time, the vehicle stays locked.

2.2 What your phone must do.

Self-serve pickup requires a smartphone with active cellular data, SMS text messaging, a working camera and location services switched on. This is a renter requirement, and having it working before your pickup time is your responsibility. If you cannot meet it, tell us before you book and we will arrange a staffed handover instead (2.7).

2.3 What we send you.

Before pickup we send instructions by email and text: where the vehicle is, how to get in, and the check-out steps including the photo inspection. Save them and 1-888-587-1772 before you travel — airport coverage does not guarantee a working phone or a delivered message.

2.4 If your identity check does not pass.

Call 1-888-587-1772. A failed automated check is not proof of misconduct and goes to a person. We will then either verify you another way before pickup, release the vehicle later the same day once verification is complete, or cancel and refund you in full. **A passport on its own does not prove that you hold a licence** — we need the licence itself (6.4).

2.5 If access fails on our side.

If our system, our access equipment or the vehicle is the reason you cannot get in, the non-supply remedies in section 18 apply and **there is no lockout or callout charge** (12.4).

2.6 If you are there and cannot finish self-serve for a reason on your side.

Device, carrier, battery and connectivity problems are on your side. **While you are in contact with us you are not treated as a no-show**, and we will try a manual alternative or a staffed handover in office hours. **Time during which the vehicle was available to you is not refunded.**

2.7 Two alternatives.

Stand-By Assistance: for the fee in your Rental Summary, a staff member is on stand-by by telephone for one hour from your scheduled pickup time; request it at least 24 hours ahead. **The Stand-By fee is earned once the staff member is on stand-by for the hour from the scheduled pickup time, and is not refunded where the renter misses that window or does not call.** *Staffed handover*: move your pickup or return into office hours — Monday to Saturday, 10 am to 5 pm at 103 2nd Street E. — and we will hand the vehicle over at the counter, subject to availability.

3. Rental period, payment and Full-Pay

3.1 How time is measured.

Rental time runs in consecutive 24-hour blocks from the agreed start time. Cancellation deadlines run from the scheduled pickup time. Each location's quoted local timezone governs; support hours are Revelstoke time (America/Vancouver).

3.2 The C\$50 reservation deposit.

A standard reservation requires a C\$50 reservation deposit, which confirms the reservation and is credited against the rental price. It is not security and not a card hold.

3.3 The balance.

The balance is due at pickup, before the vehicle is released. There is no pay-later option. A courtesy email inviting earlier payment offers no extra discount and changes neither that deadline nor your cancellation rights. Paying early does not select Full-Pay.

3.4 Full-Pay.

Full-Pay must be specifically selected. Where pickup is at least 21 calendar days after the booking date, paying in full earns a **15% discount** on the eligible rental charges identified in your Rental Summary. **The identified Full-Pay payment is not refunded if you cancel voluntarily or return early**, subject to your mandatory rights, our failure to supply, and 16.8; security is never part of that forfeiture. Only the lines identified as Full-Pay get the discount and the non-refund treatment. A date change may affect eligibility and price, and we tell you the result before you accept it.

4. Cancellation, no-show and early return

4.1 Cancelling at least 24 hours ahead.

Cancel at least 24 hours before the scheduled pickup time (exactly 24 hours counts as in time) and we refund the C\$50 reservation deposit and every rental payment you have made. The rules in section 5 still apply to delivery and one-way

services.

4.2 Cancelling later than that.

Cancel less than 24 hours before the scheduled pickup time and **we keep the C\$50 reservation deposit and refund the rest of your standard rental payments**. Paying in advance does not change a standard booking's refundability.

4.3 How to cancel, and when you get your money.

Email legal@revycar.ca or use the cancellation channel in your confirmation; receipt of your notice is what counts, and our acknowledgement may follow later. Approved refunds go to the original payment method where available and are **processed within five business days**, subject to any shorter statutory deadline. Your bank may take longer to post the money.

4.5 No-show.

A no-show may be processed three hours after the scheduled pickup time, and only if you have neither arrived nor contacted us, the agreed vehicle and access were available, and we have reasonably tried your booking contacts. A reported flight delay within the 48-hour hold (12.5), an agreed later pickup, or our own access failure is **not** a no-show. A standard no-show costs you the C\$50 and the rest of your standard rental payments are refunded.

4.6 Early return on a standard booking.

A partly used day is not refunded. At least 24 unused hours refunds each unused full 24-hour block at the booked daily rate: 12 unused hours refunds nothing; 24 or 36 hours refunds one day; 48 hours refunds two days. Refunded days lose their 200 km allowance.

4.7 Early return on Full-Pay.

The identified Full-Pay price is not refunded on a voluntary early return, even where complete days remain. A late-arrival hold is not an early return. Breakdown you did not cause, our failure to supply, a termination we direct and mandatory remedies take precedence.

4.8 Changing where you return the vehicle.

Changing an agreed Revelstoke return to an airport or city return needs our approval and your acceptance of the one-way fee first; the reverse change follows 5.5. **An early return does not authorise leaving the vehicle at an unapproved site.**

5. Delivery and one-way return services

5.1 What these services are.

Pickup delivery and end-of-rental collection are separate services, each with its own location, fixed price and parking arrangement in your Rental Summary. Our service cities are Calgary, Edmonton, Kelowna, Kamloops and Vancouver, and our named service locations include **Kelowna International Airport and our Revelstoke office**. Name the exact airport, hotel, address and parking instructions — a city name is not enough — and other locations need written approval. **Edmonton bookings are arranged by our staff rather than online**: contact us and we will enter the booking.

5.2 Delivery.

We position the vehicle **one to three business days before your scheduled pickup. When delivery is confirmed, the disclosed delivery fee is charged automatically to your authorised card**, and we notify you with the vehicle's location and access instructions. **A completed delivery fee is not refunded if you then cancel.** Delivery does not authorise charging the rest of the balance.

5.3 Cancelling a one-way return service.

We may book parking, staff transport and accommodation in advance. Cancel at least 72 hours before the agreed return time (exactly 72 hours counts as in time) and there is no charge under this clause. Cancel later than that — including by changing the return to Revelstoke — and we may charge the reasonable, documented, unavoidable costs already committed, less refunds, credits and avoided expense, **up to a maximum of C\$500**. That is a ceiling, not an automatic fee.

5.4 If the vehicle has already been delivered.

If we have delivered the vehicle and you then cancel, **we keep the delivery fee and the C\$50 reservation deposit**; your other standard rental payments are refunded under section 4. Where collection or positioning arrangements have already been made, the documented costs are charged **up to C\$500**.

5.5 Changing an airport or city return back to Revelstoke.

Where this happens after retrieval travel is booked but before collection, we remove the unperformed one-way fee and refund unused full days under 4.6 and any prepaid return fee, less the net cancellation cost permitted by 5.3; Full-Pay receives the same adjustment without a refund of voluntarily unused days. We will not both keep the removed service price and charge the cancellation cost.

5.6 If the collection has already happened.

Its price stays payable, no cancellation charge is added, and any unused-day refund runs from your compliant handover, not from the later time staff collect the vehicle.

5.7 Parking at the return site.

A return site must permit the agreed parking and allow up to 72 hours for retrieval without foreseeable towing or access restrictions. **We pay the arranged parking, except the Vancouver International Airport parking recovery fee of C\$40**, shown in your Rental Summary. Extra parking or towing costs caused by your not following the parking instructions may be charged with evidence; we bear costs caused by our own instructions, staff or retrieval delay. **A lawful, approved return does not become abandonment because staff collect the vehicle later.**

6. Drivers and identification

6.1 Who may drive.

Only drivers approved and listed in the Rental Summary or a written addendum may drive, including spouses, partners and colleagues, and each must hold a current licence valid for the vehicle and follow its conditions. **Learner (L) licences are not accepted.** BC N (novice) licences are accepted; the driver must display the N sign and follow every N condition, and we confirm a sign is available before release.

6.2 Age.

The minimum age is 21 at the start of the rental. A driver aged 19 or 20 is accepted only with all of: a valid non-learner licence; **ICBC coverage that extends to this rental vehicle** — a RoadStar or RoadStar Plus policy, or a rental-vehicle policy naming that driver — verified by us before pickup; and **our written approval. No renter or driver under 19 is eligible**, and the renter accepting this agreement must already be at least 19. A product name or an emailed policy alone is not approval: we check that the exact driver, vehicle, use, period and limits qualify. No young-driver surcharge is charged.

6.3 Additional drivers.

C\$30 for each additional driver, waived for immediate family. Every driver must still be listed and approved before driving.

6.4 Drivers licensed outside Canada.

Present the original valid home-jurisdiction licence and the required passport identification; if the licence is not in English, an International Driving Permit must accompany it. **A passport alone does not prove a licence, and an International Driving Permit is a translation document — neither replaces the original licence.** Your entitlement to drive must stay valid in each jurisdiction you visit.

7. Security, cards and who pays

7.1 Most renters post no security.

Security applies in three cases only: you pay by debit; a driver is licensed outside Canada; or no vehicle-damage protection applies, ours or your own. Only one amount applies — overlapping triggers do not stack.

Vehicle category	Security amount
Sedan	C\$300
SUV	C\$1,000
Full-size or 4Runner category	C\$2,500

Your Rental Summary names your vehicle's category and the exact amount. An insured SUV renter paying by debit provides C\$1,000, insured or not.

7.2 Debit.

If you pay by debit you post security even when a waiver or your own insurance applies.

7.3 Security is separate money.

The security amount is separate from your reservation total and separate from the C\$50 reservation deposit. Your Rental Summary says whether it is a refundable deposit actually charged or a card hold.

7.4 How you can pay.

Credit cards are accepted at any time. **Visa Debit is accepted over the telephone with a staff member, or in person. Any other debit card is accepted in person only, at our Revelstoke office, 103 2nd Street E., Monday to Saturday 10 am to 5 pm.**

7.5 Someone else paying.

Third-party card payment or corporate billing requires the payer's authorization identifying the booking and the charge scope; an employee or spouse does not become a guarantor by relationship. We never ask for card security codes or full card details by ordinary email.

7.6 Holds.

Authorizations expire on issuer terms; we may seek a permitted replacement with notice and without unnecessary overlap. **A hold is never captured merely because it is about to expire.** Unused security is released or refunded promptly after assessment. Any hold for a disputed repair is limited to your contribution and supported exposure — or, if you declined the waiver, to the agreed security amount — and is released when outside insurance confirms the repairs are covered, or earlier where no charge is supported.

7.7 Removing or reducing security.

RevyCar removes or reduces the security amount only on proof of outside coverage that applies to this rental — a personal automobile policy, a payment-card benefit, or an ICBC RoadStar / rental-vehicle policy naming the driver — verified by RevyCar before pickup. **Without that proof the full amount applies.** This applies to security required because no damage protection is in place. Security required because you pay by debit or because a driver holds a licence from outside Canada is not removed or reduced by proof of coverage (sections 7.1 and 7.2).

8. Insurance and the damage waivers

8.1 Our insurance, and what a waiver is.

RevyCar maintains ICBC insurance for its authorised rental operations with a **fleet third-party liability limit of C\$5 million**, subject to the policy, approved use and law. The options below are RevyCar contractual damage waivers, not insurance policies sold to you: they reduce what we may recover from you for the vehicle damage described, and do not amend an outside policy.

8.2 Your choices.

Your choice	Price per day	Your maximum contribution per event — collision	Your maximum contribution per event — theft, weather or animal	Windshield replacement	Repairable chip
Decline the waiver	C\$0	the full supported cost of the damage	the full supported cost of the damage	C\$300	C\$40 each
Standard Damage Waiver	C\$9 per day	C\$2,500	C\$200	C\$300	C\$40 each
Enhanced Damage Waiver	C\$13 per day	C\$1,000	C\$0	C\$300 — glass is not inside the C\$0	C\$0

C\$13 is the whole daily price of the Enhanced waiver, not an extra C\$13 on top of the Standard C\$9. A contribution can never exceed the supported covered loss after credits. These contributions cover physical damage to the

vehicle and are **not** your maximum total out-of-pocket: fobs, accessories, towing, storage and loss of use (section 9) are separate.

8.3 If you decline.

You remain responsible for vehicle loss and damage properly chargeable under this agreement and the law — supported repair cost, or actual cash value on a total loss — subject to the windshield schedule below, and you may meet that responsibility personally or through your own insurance or card benefits. Declining removes neither compulsory insurance rights nor the fleet's liability cover.

8.4 What the two categories mean.

Collision is accidental impact with a vehicle or object, and rollover. *Comprehensive* is fire, vandalism, hail, flood, windstorm, falling objects, animal impact and ordinary third-party theft. We apply the supported cause, never allocate the same loss twice, and give one covered event one collision and one comprehensive contribution.

8.5 Collision-claim exception — this rule wins.

If a collision claim includes windshield or tire replacement, that replacement is assessed **inside** the collision claim under your selected protection. We will not also add a C\$300 windshield charge, a C\$50 Enhanced tire contribution, another replacement bill or a handling fee for it. Apply it item by item: including one does not automatically include the other. It applies even where the repair falls within a deductible, and it overrides the separate-fee wording everywhere else, including Schedule C. An unresolved claim is reviewed before any potentially duplicate fee is captured, and a payment already collected is credited or refunded if that replacement is later included.

8.6 Windshield replacement — C\$300 total.

A separate acknowledgment (Schedule C) is required. Replacement applies to new rental-period cracking or damage a qualified glass professional determines cannot safely be chip repaired. **Glass replacement costs you C\$300 whichever protection you chose, including Enhanced.** That single amount covers the glass contribution and our work arranging the replacement; no second deductible, replacement bill or handling fee applies. **It applies even where the insurer's glass deductible is C\$0** — the C\$300 is then our charge for arranging and managing the replacement, and we will show you what that work was.

8.7 Repairable chips.

A new chip a qualified professional can safely repair carries **no charge under Enhanced**, and **C\$40 per chip under Standard or declined protection** — the repairer's cost, with no handling charge, never more than the supported remaining repair cost. No C\$300 charge applies to a chip-only repair, and no repair is billed again through a replacement.

8.8 Glass evidence and credits.

C\$300 is charged no more than once for the same replacement event, and we must substantiate new rental-period damage, the professional replacement need and the handling performed; pre-existing damage, wear and RevyCar-caused loss do not trigger it. The notice identifies the glass and handling components within the C\$300. **We credit recoveries for the same component and never collect a second insurer-paid repair amount or charge again for compensated administration.**

8.9 Tires and wheels.

Enhanced includes accidental road-hazard tire damage from potholes or debris, **up to C\$50 per incident**, whether one tire or several, never more than the supported loss after credits. Standard and declined protection have no road-hazard

tire waiver: proven reasonable tire loss applies, allowing for prior wear and betterment. Wear, defects and inadequate maintenance are ours. Wheel or rim damage follows collision treatment and is **not** inside the C\$50.

8.10 Roof, undercarriage and accessories.

Accidental roof damage from excess cargo load or incorrect roofbox or rack use stays **inside** your collision contribution — C\$2,500 Standard, C\$1,000 Enhanced — and takes precedence over a general misuse exclusion. Accidental undercarriage impact also follows collision treatment, subject to section 10; intentional damage is not covered. Supplied roofboxes, racks, child seats and other accessories are **outside both waivers**: proven repair cost or pre-loss value applies, after wear, salvage and credits. Our installation faults and ordinary equipment failure remain ours.

8.11 Theft.

Ordinary third-party theft is comprehensive — up to C\$200 Standard, C\$0 Enhanced, subject to section 10 — and cannot exceed the supported loss after recoveries. Declined protection has no theft-loss cap.

9. Fobs, towing, storage and loss of use

9.1 Lost key fobs — C\$1,100 each.

Return every fob and report a loss promptly. **This charge sits outside both waivers and is not reduced to their contributions.** C\$1,100 covers the replacement fob, the required programming and deactivation and the handling, with no second charge for the same work, and we document the fob issued, its loss, the replacement need and the cost basis. Ordinary battery failure, pre-existing defects and RevyCar-caused loss are excluded. If the original is found before replacement work is committed we cancel the work and the charge; after commitment, credits reduce what you pay.

9.2 Towing, storage and loss of use.

For a renter-responsible event, reasonable invoiced towing, necessary storage and proven net loss of use may be payable **in addition to** a contribution or a windshield or fob charge. **Loss of use is capped at the booked daily rate for at most 14 chargeable days per incident**, and must be supported by actual net lost rental income, reasonable downtime and mitigation. None of it is payable for RevyCar-caused loss, ordinary mechanical failure, or amounts already recovered for the same loss. **No general damage-administration fee is added**, and we do not charge rent and loss of use for the same period and loss. We coordinate claims and **account for recoveries for the same loss**; this agreement does not decide your own insurance or card benefits, and you should cooperate reasonably with claim documentation.

10. Damage responsibility and waiver exclusions

10.1 What you are responsible for.

You are responsible for properly established loss during your custody, to the extent this agreement and the law allocate it to you, subject to your protection. **You are not responsible for pre-existing damage, ordinary wear, inherent defects, inadequate maintenance or loss caused by RevyCar or its staff.** Damage discovered after return must still be connected to the period or conduct for which you are responsible.

10.2 What a waiver does not cover.

A waiver does not cover loss intentionally caused by you or an approved driver, fraud materially connected to the loss, or loss caused or materially increased by impaired driving, a genuinely unapproved driver, or a materially prohibited use

under section 13. **We must establish the connection: unrelated non-compliance does not automatically void your protection.** Ordinary driving negligence alone does not remove a collision waiver, and the roof protection in 8.10 remains. Late reporting or another procedural breach reduces protection only so far as we establish an actual, material loss of claim recovery caused by it. **Missing photographs alone do not prove fault or cancel a waiver.**

10.3 Total loss.

Recoverable vehicle value is assessed on reliable evidence of pre-loss condition, mileage and market value, after salvage, depreciation or betterment and other credits. **A new replacement price, a finance balance or a unilateral percentage formula is not automatically the amount owed.**

11. Inspection, notice and paying for damage

11.1 Condition records.

We record vehicle condition at handover and return — photographs, odometer, fuel and equipment. Photograph the vehicle yourself and report discrepancies promptly; darkness, snow, unsafe surroundings or a concealed defect may justify later reporting. **Not taking photographs is not an admission.** Where we rely on earlier records we also allow for intervening staff use, storage, cleaning and delivery.

11.2 The damage notice.

A damage or loss notice identifies the alleged new loss, your accepted protection, the evidence, the estimates or invoices, the proposed amount and any temporary hold. Collision treatment is applied first (8.5); otherwise we itemise the C\$300 windshield total, any C\$40 chip, any C\$50 Enhanced tire contribution and any C\$1,100 fob charge. No second fee is added for the same work.

11.3 Your five business days.

You have five business days after the itemised notice to provide information or dispute the proposed charge, and we will not capture it during that period unless you expressly agree after receiving the notice. Silence is not an admission. We review the evidence and send a reasoned assessment before any permitted capture, and an unresolved material dispute goes to human review. Provisional payments are reconciled against final invoices and credits, with excess funds returned promptly. A card authorization does not determine liability, and disputed losses under 16.5 are excluded from automatic capture. If a valid amount remains unpaid we may send a formal demand and pursue lawful collection or a claim in the appropriate forum. **An unsuccessful card charge does not establish theft,** and your payment-dispute and statutory refund rights remain available.

12. Hours, support and delayed flights

12.1 When you can reach us.

Our office is open Monday to Saturday, 10 am to 5 pm, at 103 2nd Street E., Revelstoke — this is our walk-in counter. It closes on statutory holidays, but confirmed holiday deliveries and pickups still go ahead. **Our telephone line, 1-888-587-1772, is answered 24 hours a day, every day, by our AI receptionist, which escalates to a staff member.** Human text support is available 10 am to 7 pm daily. All hours are Revelstoke time (America/Vancouver); automated availability is not continuous human attendance or a guaranteed emergency response.

12.2 The call greeting.

The greeting tells you that you have reached RevyCar's AI assistant, that calls are recorded, and that you can say "French" to continue in French (19.3).

12.3 Wrong location or missing vehicle.

Support verifies your identity and booking before disclosing the vehicle's location or access information, then escalates to staff; if mobile access fails, use airport or hotel Wi-Fi or a staffed telephone. If the agreed access cannot reasonably be supplied, section 18 applies.

12.4 Lockouts and callouts.

For a frozen lock or a failure of supplied access equipment we arrange assistance, including a locksmith. **Where the cause is on your side, that assistance typically costs about C\$100–C\$150 — an estimate; the actual invoice governs. Where the cause is our access failure or a mechanical fault, there is no charge to you.** Towing is charged at the actual reasonable invoice.

12.5 Delayed flights.

Tell us about a delayed flight and give revised arrival details; we then hold the vehicle for up to **48 hours** after the scheduled pickup time, within the booked rental period. **The booked rental clock keeps running while the vehicle is reserved for you: no credit or refund applies because you arrive late.** If your arrival would be after the scheduled return or beyond 48 hours, contact us for an approved revised booking. A delayed arrival does not extend the return time.

13. Where you may drive, and how

13.1 Territory.

Travel within **British Columbia and Alberta** is permitted. For travel outside either province, ask at least **24 hours** before entering the new territory and obtain our written approval — notice alone is not permission, and picking up or returning in a city does not authorise travel everywhere. **Travel into the United States requires explicit written approval identifying the permitted territory, and confirmed insurance permission, before you cross the border.** Ferries are permitted within the approved territory.

13.2 Roads.

Maintained public gravel roads are permitted. **Forestry and resource roads, hiking or vehicle-restricted tracks and backcountry or off-road travel are prohibited**, even where a navigation app suggests the route. Seek approval before an uncertain road, and turn back safely if conditions exceed the vehicle.

13.3 Winter tires and chains.

From October 1 to April 30 we supply tires meeting the 3-Peak Mountain Snowflake (3PMSE) standard. Tire chains must not be fitted to a RevyCar vehicle. Where signage requires chains for this vehicle, do not proceed: turn back safely and contact us for route approval or alternatives. Winter conditions can occur on BC highways in any season.

13.4 What you must not do.

Do not use the vehicle for racing, burnouts, intentional drifting, unauthorised towing, subleasing, paid passenger transport, driver instruction or unlawful purposes; do not exceed load, height, occupancy or manufacturer limits, drive

through floodwater or ignore road closures; and do not drive impaired by alcohol, drugs or medication. Keep keys and access credentials secure and report loss promptly.

14. Pets, accessories and cleaning

14.1 Accessories.

Roof boxes, racks and child seats are identified in your Rental Summary with price and protection treatment. **Our staff install supplied equipment and remain responsible for proper installation, serviceability and instructions.** Use it correctly, observe weight and clearance limits, secure contents and children, and report looseness or defects before continuing.

14.2 Pets.

Pets require advance written approval and an appropriate carrier or harness. **A C\$100 pet deposit applies. It is captured if any pet hair is present when the vehicle is returned. It is refunded only where the vehicle comes back free of pet hair — because you cleaned it — or the animal was kept in a carrier throughout the rental.** Where soiling or hair requires hypoallergenic cleaning, the charge is **C\$250**, and the pet deposit is applied towards it. Service animals and disability-related accommodation are considered separately under applicable law: **no pet access or cleaning charge is imposed solely because a protected assistance animal accompanies you.** Contact legal@revycar.ca or 1-888-587-1772 to arrange accommodation.

14.3 Cleaning, and smoking.

Ordinary turnover cleaning and fair wear are included — light removable marks, ordinary footwear dirt, windshield smudging, small cup-holder residue — and small scratches are assessed against the disclosed fair-wear standard rather than being automatically chargeable. **Smoking and vaping are prohibited.** An extra-cleaning charge requires documented soiling beyond normal use and work beyond ordinary turnover; normal dirt from commuting, highway driving or carrying objects is included. Each category is assessed once per return:

- **Excessive dirt, mud or sand — C\$100**, where the amount or spread exceeds normal use and needs extra removal.
- **Severe soiling — C\$250**: vomit, bodily fluids, ingrained foul-smelling liquids or comparable contamination needing sanitation, extraction or deodorising. C\$100 is not added automatically.
- **Cigarette-smoke remediation — documented cost up to C\$1,000 per return.** The maximum is not automatic: evidence must establish the contamination, the treatment and the cost.
- **Other extraordinary cleaning — documented reasonable extra cost**, such as hay or staining outside these categories.

Section 11 governs notice and review. Categories combine only for distinct work — the same contamination, labour or contractor work is never charged twice — and pre-existing conditions and RevyCar-caused contamination are excluded.

15. Roadside events, accidents and breakdown

15.1 Getting help.

Contact support promptly for tire problems, towing, lockouts, fuel delivery, mechanical warnings or accidents; assistance may be supplied by a contractor, and towing goes to the nearest appropriate repair facility.

15.2 Mechanical failure is ours.

We fully cover reasonable assistance and repair costs for mechanical or equipment failure you did not cause, including inherent battery failure. Stop and seek instructions for warning lights; if an onsite repair is safe and effective the journey continues, and otherwise we make reasonable replacement arrangements. **If we cannot supply a replacement we refund all unused rental days affected by the breakdown** and help you arrange alternative transport.

15.3 Events attributable to you.

For an incident properly attributable to misuse, ignored safety warnings or another renter-responsible event, we may assess reasonable invoiced towing and recoverable damage and downtime under your protection. **Getting stuck in snow or mud, a blowout or an animal impact does not establish fault by itself**; an animal impact can fall within comprehensive coverage, and the Enhanced C\$50 road-hazard contribution must be honoured. Diagnostic evidence determines whether a failure arose from a defect, ordinary use or misuse.

15.4 When fault is uncertain.

We may obtain an independent qualified mechanic's assessment, give you the findings, and use only a supported temporary hold under 7.6. If responsibility rests with you we charge only the supported repair balance after protection and credits. **Neither the full contribution nor the whole security amount is an automatic charge.**

15.5 Unsafe vehicles.

Stop safely for red warnings, overheating, dangerous damage or unsafe conditions, and seek approval before repairs; emergency action reasonably necessary to protect people or property is permitted when support cannot be reached, with prompt reporting and receipts. **Do not keep driving an unsafe vehicle to avoid a late-return charge.**

15.6 After a collision.

Remain at the scene and assist as the law requires, exchange the required information, and contact emergency services where necessary. **Where damage exceeds the statutory property-damage threshold, anyone is injured, or a third party's vehicle or property is involved, notify the police and obtain a file number.** Photograph the scene, vehicles and documents, and record witness details. **Telephone 1-888-587-1772 within one hour of the incident, or as soon as it is safe to do so, and complete our written accident report within 24 hours.** Do not admit liability or settle without our written consent, and cooperate with law enforcement, insurers and our representatives. Hospitalisation, lack of connectivity or police declining to attend are taken into account, and **being the victim of a hit-and-run is not the same as fleeing a collision.**

16. Return, extensions and unauthorised retention

16.1 Returning the vehicle.

Return the vehicle to the approved location by the agreed time, secure it, return every fob as instructed and send the required confirmation. If the return system fails, text or email the confirmed booking contacts with the return time, exact location and photographs, and call in urgent access or security issues. **Ordinary custody responsibility ends on a compliant return**, including an authorised one-way return awaiting collection, though responsibility for loss caused during your custody, concealed damage or a failure to secure the vehicle can survive.

16.2 Our inspection.

We inspect promptly and record intervening movements. **Neither inspection delay nor staff retrieval within the approved parking window extends your custody.**

16.3 Extensions.

Extensions are not guaranteed — other bookings may depend on your return time, and peak season is tight — so request one before the scheduled end. **An extension takes effect only when we confirm the revised end, price, kilometres, location and protection in writing.** A request, continued possession or a payment does not approve an extension; unless approval is confirmed, return at the original time.

16.4 Keeping the vehicle without approval.

If you keep the vehicle beyond the agreed return time without an approved extension, you remain responsible for the agreed daily rate for properly established continued possession, calculated under 17.1. We may charge each accrued daily amount to a validly authorised payment method and will provide receipts. **Receiving payment does not approve an extension, reinstate terminated permission or confirm insurance.** Charges end on a compliant return or a lawful recovery, and ordinary rental charges do not continue after a confirmed third-party theft.

16.5 Keeping the vehicle without approval is the one exposure with no maximum.

If unauthorised retention breaches your return obligation, we may claim the documented financial losses reasonably foreseeable when this agreement was made — the incremental cost of comparable substitute vehicles, necessary transport, lawful recovery, and proven lost net profit on an affected confirmed booking. **There is no fixed contractual dollar or day ceiling on a claim arising solely from unauthorised retention.** We must prove every dollar, mitigate, and deduct avoided expenses, credits, substitute income and insurance recoveries, including overdue rent paid for the same period. Where the vehicle is instead off the road for repair or impoundment, that loss keeps its ceiling of the booked daily rate for 14 days (9.2) and we cannot rename it to escape the ceiling. The C\$500 one-way ceiling does not cap this claim, and a damage waiver does not cover it.

16.6 How such a claim is handled.

No automatic disruption or reputation fee applies, and lawful reviews are unrestricted. We provide an itemised demand, evidence and a reasonable opportunity to respond, and disputed amounts are excluded from automatic card capture.

16.7 Termination for abusive conduct.

We may end permission to use the vehicle for documented threats, harassment, intimidation, serious abusive conduct or a material refusal to follow lawful safety or return instructions. **A complaint, a refund request, a good-faith dispute or a need for accommodation is never grounds for termination.** Where practicable we give written notice stating the reason, the return location, the deadline and a safe handover method.

16.8 Refund after a termination we direct.

On a compliant return or recovery following a RevyCar-directed termination we refund prepaid unused rental days, **including on Full-Pay bookings.** An unused part-day is refunded proportionally at the booked daily rate divided by 24. The refund is not forfeited because a separate damage, retention or recovery amount is disputed.

16.9 Recovery and reporting to police.

We may take reasonable lawful recovery steps for an overdue, abandoned or at-risk vehicle, with notice where practicable. If we cannot establish contact, or the vehicle is not returned after a lawful demand, we may report the full facts to the RCMP or the police with jurisdiction where those facts support suspected theft, fraud or unlawful retention. **A declined card, silence, abusive words or a disputed charge does not automatically establish a criminal offence.** We will accurately disclose the original permission, the agreed expiry or termination, payments, contact history and any relevant explanations or arrangements, and will promptly update the police and the insurer when the vehicle is returned or the facts change. **A police report is not a substitute for lawful debt collection.**

16.10 Recovery costs and immobilisation.

Recoverable transport, storage and staff travel costs must be reasonable, evidenced and reconciled with protection and other recoveries, and continued billing does not extend the 30-day maximum in 18.3. **If the vehicle is equipped with it,** remote immobilisation may be used only through an authorised safety procedure, on a stationary vehicle, where lawful and necessary. **It must never disable a moving vehicle, strand occupants unsafely, or be triggered automatically by a failed payment,** and a person must verify and authorise it.

17. Late return, distance, fuel and other charges

17.1 Late return.

The first **60 minutes** after the agreed return time are a grace period. For a return more than 60 minutes and up to four hours late, **C\$15 applies per commenced hour after the grace period:** 61 minutes = C\$15; 120 minutes = C\$15; 240 minutes = C\$45. More than four hours late, one booked daily rate replaces those hourly amounts for the first overdue 24-hour block, each further full 24 hours is charged at that daily rate, and the final partial block is prorated at the daily rate divided by 24 — on a C\$120 daily rate, five hours overdue is C\$120 and 30 hours overdue is C\$150. We bill only accrued amounts and never add hourly and daily charges for the same block.

17.2 Your damage protection stops when the rental ends.

You keep it through the 60-minute grace period on the same conditions and at no extra premium. **After that, without a written extension, damage to the vehicle is fully your responsibility** — we cannot sell you waiver days for time you were not approved to have, and collecting overdue rent does not buy them. The only exception: if our failure to provide the agreed return access or instructions is the sole reason you could not return the vehicle, your waiver continues until the earliest reasonably achievable compliant return. **Running late? Message us before the 60 minutes are up — extensions are usually fine.**

17.3 Distance included.

200 km for each full 24-hour block charged, pooled across the rental and assessed at return. **There are no separate weekly or monthly caps.** An approved daily extension adds 200 km per additional full block; a shorter extension adds none, and early-return refunds remove the allowance for the refunded days. Overdue time charged at a full daily rate adds 200 km per block, including the first block under the more-than-four-hours rule; a prorated final block and hourly late charges add none. This is a billing allowance, not permission to keep the vehicle.

17.4 Extra distance.

Distance beyond your allowance is **C\$0.25 per km.** Prepaid distance packages cost **C\$0.19 per purchased kilometre** and add to the allowance; the package size and price are shown in your Rental Summary and must be accepted before

purchase. **Unused purchased kilometres are not refunded.** Example: three charged days include 600 km, so driving 640 km adds C\$10.

17.5 How distance is measured.

From handover to compliant return, using odometer and telematics records; legacy miles convert at 1 mile = 1.609344 km. **Staff delivery and retrieval driving is excluded**, and missing or reset readings are investigated before billing. Your receipt shows the readings, allowance, package and excess.

17.6 Fuel and charge level.

The level is recorded at pickup and return; **return the vehicle at the recorded level.** A shortfall is charged as the supported replacement litres at the local pump price we actually pay, **plus C\$0.22 per litre and one C\$9.99 service fee.** A lower-than-full pickup record is corrected first, and no shortfall means no refuelling charge.

17.7 Prepaid fuel.

Prepaid fuel is optional and priced by vehicle class — **sedan C\$64.99, SUV C\$79.99, full-size C\$99.99, and Charging Service C\$39.99 for an electric vehicle** — as shown in your Rental Summary. **Prepaid fuel is not refunded, in whole or in part, for fuel you do not use: a vehicle returned half full earns no 50% refund.**

17.8 Tickets, tolls and parking.

Traffic, toll and parking amounts attributable to your use are recovered with evidence, and **finest caused by our staff are never transferred to you. Where you neither pay a ticket when you receive it nor tell us about it so that payment can be arranged, a C\$50 administration fee applies per ticket.** The C\$40 Vancouver International Airport parking recovery fee (5.7) is separate.

17.9 Card disputes.

Where a cardholder dispute is not substantiated, a C\$30 chargeback fee applies. Your mandatory payment-dispute rights are unaffected.

17.10 Levies, taxes and nothing else.

The Tire Levy, Winter Tire Levy, Vehicle Licensing Recovery Fee, BC Passenger Vehicle Rental Tax and GST/PST are listed in Schedule B and itemised in your Rental Summary before you accept. Schedule B identifies the permitted charges and how they are calculated. **No fixed misuse fine, off-road penalty, telematics fine or contractual interest is imposed by this agreement.** Optional services require an accepted price in the Rental Summary.

18. If we cannot supply; force majeure; maximum rental

18.1 If we cannot supply the vehicle.

We supply the agreed vehicle class and essential features, or offer a suitable alternative for your acceptance; an upgrade must still meet the agreed seating, luggage, accessibility and equipment needs, and a downgrade needs your agreement and a price adjustment. **If no acceptable vehicle is supplied, we refund your payments for the unprovided rental and the related unprovided services**, subject to any greater mandatory remedy. For a breakdown you did not cause, 15.2 applies.

18.2 Events outside our control.

Neither of us is responsible for failing to perform because of an event outside our reasonable control — including highway closure, avalanche and avalanche-control work, wildfire, flood, severe weather, earthquake, power or network failure, epidemic, strike or government order. The affected party must give prompt notice and mitigate. **This clause does not remove your statutory refund rights, and we cannot keep payment for a rental we did not supply by describing a supplier's failure as force majeure.** Where such an event stops us supplying the vehicle, 18.1 applies. Where it prevents or delays **you** while the booked vehicle remains available, section 4 and section 17 apply and we will deal with your situation reasonably.

18.3 Maximum rental.

The maximum rental is **30 consecutive 24-hour periods**, followed by **at least seven full consecutive days** out of your possession before any further RevyCar rental. Returning paperwork, changing the named renter, swapping vehicles or issuing a new policy does not authorise continuous use around this restriction. There is no automatic renewal: a later rental requires an actual return, a new accepted agreement and verified eligibility.

19. Vehicle data, identity checks and privacy

19.1 Connected vehicle data.

We use manufacturer-connected vehicle data accessed through Smartcar for distance measurement, access support, vehicle security and recovery, and incident investigation. **Location data may be collected at any time while the vehicle is connected;** available data may also include speed, odometer and lock or vehicle status. Access is limited to staff and providers who need it, with access controls and logs. **We do not give location, access codes or vehicle controls to an unauthenticated caller or an unrelated renter.** This is not a promise of continuous signal or live emergency supervision.

19.2 Dash-cams.

Outward-facing dash-cams are fitted to the 4Runner and the Carnival only. Your vehicle notice names them and identifies the active modes, which may include exterior video, speed, location and parking recording. **Cabin audio recording is disabled before handover and remains disabled throughout the rental** — we do not collect cabin conversations. Ordinary footage is deleted within 48 elapsed hours of recording, including while parked; incident material follows 19.6.

19.3 Telephone calls.

We use an ElevenLabs AI telephone receptionist and telephone-service providers to receive calls, answer verified booking enquiries and escalate requests. Calls handled by the recorded service are recorded and transcribed for customer service, safety and incident follow-up, and limited staff quality training. **The opening greeting identifies the AI assistant and tells you calls are recorded, before anything is collected, and offers French.** You may email legal@revycar.ca instead, or ask for an unrecorded staff callback within human support hours. **Recordings and transcripts containing identifiable customer information are not reused to train AI models under this agreement;** any optional reuse requires a separate informed choice and does not affect your price.

19.4 Who is accountable, and what we collect.

RevyCar Rentals Inc. is responsible for its handling of your personal information. Send privacy questions, access or correction requests, consent withdrawals and complaints to **legal@revycar.ca or PO Box 219, Revelstoke, BC V0E**

2S0. We collect the booking and contact, driver-eligibility, payment-reference, vehicle-condition, support and rental-use information needed to arrange and administer the rental, assess supported charges, protect the vehicle and meet legal duties, and we share what is necessary with service providers, insurers, repairers and lawful recipients for those purposes. **We do not sell your information, and optional marketing or model-training consent is never a condition of renting.** Refusing information genuinely necessary for a service may prevent that service; we will explain why and consider reasonable alternatives.

19.5 Our providers.

Providers include vehicle manufacturers, Smartcar, Stripe, ElevenLabs and the booking, communications and document services used for your reservation. **Provider processing may occur outside Canada and be subject to the laws of that country.** The collection notice for each service links to the provider's notice; we remain accountable for our own collection and disclosures.

19.6 How long we keep things.

Call recordings and transcripts: deleted within **90 days** of collection. Retained GPS and location history: deleted within **90 days** after return. Verification images: submitted for deletion or redaction within **30 days** after the rental completes or an unsuccessful booking is abandoned. Dash-cam footage: **48 hours**, except preserved incident material. These periods are subject to one preservation rule: relevant incident material is isolated for up to **six months**, or longer where an active claim, complaint or legal duty requires it. Personal information used to make a decision directly affecting a person is kept for at least **one year** after that use, and accepted agreements, billing records and required claim evidence for the applicable legal and business-record period.

19.7 Identity checks.

Self-serve identity checks use Stripe Identity to process an image of your original licence and a selfie, potentially including biometric comparison. **Before processing, you receive a specific verification notice explaining the purpose, the data collected, the recipients and your consent choices.** We use the result for identity and driver eligibility, limit access to the images and results, and apply 19.6. **Failed checks receive human review;** contact legal@revycar.ca or 1-888-587-1772 to arrange a manual verification alternative before pickup. Optional provider model-improvement consent is not necessary to rent, and identity images are not used for RevyCar AI training.

19.8 Your data in the vehicle.

We clear prior users' infotainment profiles and paired-device data during turnover; please remove your own account connections and personal items before return. Monitoring, camera collection and immobilisation (16.10) are subject to lawful necessity and the safeguards above.

20. Our liability to you

20.1 What we remain responsible for.

We remain responsible for our own negligence, our maintenance and installation obligations, and our non-excludable legal duties. You are responsible for losses properly attributable to your conduct or an approved driver's, to the extent this agreement lawfully allocates them; any indemnity you give is limited to that responsibility and **does not shift our own fault onto you.**

20.2 The limit on what we pay.

To the maximum extent permitted by applicable law, our total liability to you under or in connection with this agreement — in contract, tort, negligence or otherwise — **does not exceed the total rental charges you paid for the rental concerned.**

20.3 What we do not pay for.

To the same extent, we are not liable for indirect, incidental, special, consequential or punitive loss, including lost profit, lost revenue or loss of use. In particular, we are not liable for missed flights, connections, events or additional accommodation; for the cost of an alternative rental from another supplier, any price difference, or the transport cost of collecting it; or for delays, detours and highway closures caused by weather, road conditions or avalanche-control work. This does not reduce what 18.1 gives you where we fail to supply the vehicle, or what 15.2 gives you on a breakdown you did not cause.

20.4 What this section never limits.

Nothing in this section limits our liability for death or personal injury caused by our negligence, or for fraud, and nothing in this agreement excludes or restricts a right or remedy that cannot lawfully be excluded — including your rights under the Business Practices and Consumer Protection Act.

20.5 Your property.

Personal property is at your ordinary risk, subject to our legal duties. We safeguard found items and try your booking contact; ordinary non-perishable items are held **30 days** after notice, with collection or shipping at a disclosed reasonable cost, and perishable, unsafe or unhygienic items may go sooner. Unclaimed items may then be lawfully donated, recycled or disposed of. This does not exclude our own negligence.

21. Disputes, law, electronic documents and general terms

21.1 Talk to us first.

Email legal@revycar.ca. Discussion is voluntary: it does not delay a filing deadline, and no negotiation, mediation or arbitration is required before you bring a lawful claim.

21.2 Governing law.

This agreement is governed by the law of British Columbia. Mandatory laws that apply where you live are not excluded.

21.3 Where a claim goes.

Claims under C\$5,000 may be brought at the British Columbia Civil Resolution Tribunal (CRT) — online, inexpensive, and no lawyer needed. Larger claims go to the courts of British Columbia. Arbitration would require a separate lawful agreement made after a dispute arises.

21.4 Your consumer rights.

Nothing in this agreement takes away a right you have under the Business Practices and Consumer Protection Act, S.B.C. 2004, c. 2, or any other law that applies to you. Consumer reviews, class proceedings and lawful payment remedies are not restricted.

21.5 Electronic documents and signatures.

You agree to receive communications, notices, documents and disclosures from us electronically — by email, SMS or through our website or booking system. **Electronic signatures, acceptances and confirmations have the same legal effect as handwritten signatures.** This consent is given under the **Electronic Transactions Act, S.B.C. 2001, c. 10**. You may ask for a paper copy of your accepted documents at any time, and may withdraw consent to electronic notices for the future by writing to legal@revycar.ca.

21.6 General.

No contractual interest and no blanket collection or legal-cost fee is imposed by this agreement; interest and costs ordered by a court or tribunal remain available. An unenforceable provision does not invalidate the rest where it can still operate lawfully, and not enforcing a term once is not a general waiver. An assignment does not reduce the agreed service or your mandatory remedies. Obligations that survive return include assessed unpaid charges, responsibility for rental-period loss, lawful claim cooperation, and privacy and recordkeeping duties.

Schedule A. Rental Summary and acceptance

This completed summary forms part of the agreement. Every selected price, service, protection and identified addendum is provided before acceptance.

Booking number: _____ Terms version: RC-2026-09-11-K

Field	Entry
Renter legal name, address, email, telephone	
Approved drivers and licence conditions (including any 19–20 driver and the verified ICBC coverage under 6.2)	
Vehicle class, essential features, assigned vehicle / fleet ID	
Vehicle category for security (sedan / SUV / full-size or 4Runner)	
Pickup date, time, timezone; exact pickup address and access arrangement	
Return date, time, timezone; exact return address, parking and key instructions	
Rental days, and booked daily rate used for refunds, late charges and loss of use	C\$
Rate selection	Standard / Full-Pay 15% discount (booking timezone for eligibility: _____)
Protection selection	Declined / Standard C\$9 per day / Enhanced C\$13 per day
Security	refundable deposit / authorization hold / none required — amount C\$_____
Authorized territory and any exceptions	
Accessories, condition record, and fobs issued (number / ID)	

Field	Entry
Vehicle-specific privacy and access notice, and agreed addenda (title / version)	

Price and service record

Charge or service	Quantity / timing	Accepted amount before tax
Rental price		C\$
Full-Pay discount, if selected	eligible lines:	C\$
Selected protection	_____ days	C\$
Pickup delivery	window:	C\$
One-way return service	location:	C\$
Accessories and other optional services		C\$
Prepaid distance	_____ km at C\$0.19/km	C\$
Prepaid fuel or Charging Service		C\$
Mandatory levies (Tire Levy, Winter Tire Levy, VLRF, PVRT)		C\$
Applicable taxes, itemized		C\$
Total booking price, including tax and all mandatory charges		C\$
Amount already paid / remaining balance due at pickup		C\$_____ / C\$_____

Included distance: 200 km × _____ charged 24-hour blocks = _____ km; purchased: _____ km.

The C\$50 reservation deposit is credited to the rental price. The security amount above is separate from this total and separate from the C\$50. A courtesy early-balance email does not change your cancellation rights. Full-Pay applies only when selected and eligible.

I accept this completed Rental Summary and the identified terms and schedules. I have had the opportunity to review and correct the booking before acceptance. I understand that **extensions require written approval and are not guaranteed**, and that the vehicle is released only after identity verification, acceptance and payment of the balance (2.1). The windshield acknowledgment (Schedule C) and card authorization (Schedule D) are recorded separately. I will receive a copy of my accepted documents.

Renter signature: _____ Date / time / timezone: _____

RevyCar acceptance / verified electronic record: _____

Schedule B. Fee Schedule (every amount that can be charged)

These amounts apply only when their stated conditions are met. Protection, evidence, credits and mandatory rights take precedence over a general fee description. Taxes are additional where applicable and are disclosed before booking. Where a price varies with your vehicle, dates or route, it is shown in your Rental Summary before you accept.

B1 — Charges on every rental

Item	Amount	Notes
Rental price	as shown in your Rental Summary	Priced by vehicle and dates.
Reservation deposit	C\$50	Credited to the rental price; sections 3.2, 4.1–4.2, 5.4.
Tire Levy	C\$4.32 per day	Mandatory.
Winter Tire Levy	C\$4.99 per day	Seasonal; the amount and any cap are shown in your Rental Summary.
Vehicle Licensing Recovery Fee (VLRf)	as shown in your Rental Summary	Recovers vehicle licensing cost.
BC Passenger Vehicle Rental Tax (PVRT)	as shown in your Rental Summary	Set by the Province.
GST and PST	12% combined, itemized in your Rental Summary	

B2 — Optional products and services

Item	Amount	Notes
Standard Damage Waiver	C\$9 per day	Section 8.2.
Enhanced Damage Waiver	C\$13 per day	Whole daily price, not an add-on to C\$9; section 8.2.
Additional driver	C\$30 each	Waived for immediate family; section 6.3.
Child seat	C\$14.99 per day, capped at C\$59.99 per seat per rental	Installed by staff; section 14.1.
Thule cargo box	C\$39.99	Section 14.1.
Ski rack	C\$8.99 per day for rentals of one to four days; C\$2.99 per day for rentals of five days or more	Section 14.1.
Roof rack	C\$15 per day, capped at C\$75 per week	Section 14.1.
Booster seat	C\$8 per day, capped at C\$40 per week	Installed by staff; section 14.1.
Stand-By Assistance	C\$35	One hour of telephone stand-by from scheduled pickup; not refunded if the window is missed; section 2.7.
ID Verification	C\$5	Section 19.7.
Prepaid fuel	sedan C\$64.99 · SUV C\$79.99 · full-size C\$99.99	Not refunded for unused fuel; section 17.7.

Item	Amount	Notes
Charging Service (electric vehicle)	C\$39.99	Not refunded for unused charge; section 17.7.
Prepaid distance package	C\$0.19 per purchased km	Size and price in your Rental Summary. Unused kilometres are not refunded; section 17.4.
Pickup delivery	as quoted in your Rental Summary	Charged when delivery is confirmed; not refunded once delivered; section 5.2.
One-way return — Kelowna	C\$230	Section 5.1.
One-way return — Kamloops	as quoted in your Rental Summary	Section 5.1.
One-way return — Calgary	C\$750	Section 5.1.
One-way return — Edmonton	C\$800	Arranged by staff, not online; section 5.1.
One-way return — Vancouver	C\$850	Section 5.1.
Vancouver International Airport parking recovery	C\$40	The only parking we do not pay; section 5.7.
Pet deposit	C\$100	Captured if any pet hair is present at return; section 14.2.

B3 — Charges that can arise during or after the rental

Item	Amount or calculation	Trigger
Damage security	C\$300 sedan · C\$1,000 SUV · C\$2,500 full-size or 4Runner	One category amount: debit, licence from outside Canada, or no damage protection; section 7.1.
Collision contribution	up to C\$2,500 Standard · C\$1,000 Enhanced · full supported cost if declined	Per covered event; section 8.2.
Theft, weather or animal contribution	up to C\$200 Standard · C\$0 Enhanced · full supported cost if declined	Per covered event; section 8.2.
Windshield replacement	C\$300 total, every option	Professional replacement need; includes handling. Collision priority in 8.5.
Repairable chip	C\$0 Enhanced · C\$40 each Standard or declined	Repair cost after credits; section 8.7.
Road-hazard tire damage	up to C\$50 per incident, Enhanced only	One or several tires; wheels excluded; section 8.9.

Item	Amount or calculation	Trigger
Lost or unreturned fob	C\$1,100 each	Outside both waivers; includes programming and handling; section 9.1.
Accessories outside the waivers	reasonable repair cost or pre-loss value	After wear, salvage and credits; section 8.10.
Towing and necessary storage	actual reasonable invoice	Renter-responsible events only; sections 9.2, 12.4.
Lockout or callout	about C\$100–C\$150 where renter-caused (estimate; actual invoice governs) · C\$0 where the cause is our access failure or a mechanical fault	Section 12.4.
Loss of use	proven net loss, at most the booked daily rate × 14 days per incident	After mitigation and credits; section 9.2.
Excessive dirt, mud or sand	C\$100 per return	Section 14.3.
Severe soiling	C\$250 per return	Section 14.3.
Hypoallergenic cleaning after a pet	C\$250, less the C\$100 pet deposit	Section 14.2.
Cigarette-smoke remediation	documented cost, up to C\$1,000 per return	Section 14.3.
Other extraordinary cleaning	documented reasonable extra cost	Section 14.3.
Late return	C\$15 per commenced hour after the 60-minute grace, to 4 hours; then the booked daily rate with proration	Section 17.1.
Excess distance	C\$0.25 per km	Beyond included and purchased kilometres; section 17.4.
Fuel or charge shortfall	pump cost + C\$0.22 per litre + one C\$9.99 service fee	Section 17.6.
Tickets, tolls and parking	actual supported amount, plus C\$50 administration per ticket where you neither pay on receipt nor report it	Section 17.8.
Unsubstantiated card dispute	C\$30	Section 17.9.
Cancelled one-way return, or collection arrangements already made	documented unavoidable net cost, maximum C\$500	Notice later than 72 hours before the agreed return; sections 5.3–5.4.
Unauthorised retention	booked daily rate, plus proven net loss with no fixed ceiling	Sections 16.4–16.5.

This is the complete list of charges this agreement permits. There is no general damage-administration fee, young-driver surcharge, off-road or telematics fine, fixed misuse schedule, hit-and-run fee, abandonment fee, roadside administration fee or contractual interest. Any additional optional product requires an accepted description and price before supply. Lawfully recoverable court or tribunal interest and costs are unaffected.

Schedule C. Separate windshield acknowledgment

Booking number: _____ Agreement version: RC-2026-09-11-K

Renter name: _____ Vehicle / fleet ID: _____

Selected protection: Declined / Standard C\$9 per day / Enhanced C\$13 per day

I acknowledge the glass and tire rules in sections 8.5 to 8.9, and in particular that:

1. **Windshield replacement costs me C\$300 in total under every option, including Enhanced and including where the insurer's glass deductible is C\$0.** That single amount covers the glass and RevyCar's handling; no second deductible, replacement bill or handling fee is added.
2. **Repairable chips cost C\$0 under Enhanced, and C\$40 per chip under Standard or declined protection** — the repairer's cost only.
3. **Enhanced road-hazard tire damage is capped at C\$50 per incident.** Wheels and rims follow collision treatment.
4. **If windshield or tire replacement is included in a collision claim, that item is assessed inside the claim and no separate C\$300, C\$50 or handling charge is added** — even where the repair falls within a deductible. This rule prevails over anything else in this Schedule.
5. Pre-existing damage, ordinary wear and RevyCar-caused loss are excluded, recoveries for the same component are credited, and I may dispute the evidence, charge or calculation under the five-business-day process in 11.3.

I received these charges before accepting this booking. This acknowledgment does not waive any mandatory right.

Signature: _____ Printed name: _____ Date / time / timezone: _____

RevyCar representative / verified electronic acceptance: _____

Schedule D. Separate payment-card authorization

Booking number: _____ Cardholder name: _____

Payment processor reference / last four digits only: _____ Agreement version: RC-2026-09-11-K

I authorize RevyCar Rentals Inc. to have Stripe securely save the payment credential I supply and to use it for amounts agreed in this booking: the C\$50 reservation payment; the balance at pickup or another accepted deadline; a selected Full-Pay payment; pickup delivery **when delivery is confirmed**; the disclosed security hold or deposit; accrued overdue amounts under section 17; and itemized, properly payable post-rental charges under the accepted agreement.

Post-rental charges may include supported fuel, distance and late charges, extraordinary cleaning, the C\$100 pet deposit where 14.2 applies, approved accessories, parking, tolls and ticket administration, damage and retrieval amounts, the separately accepted C\$300 windshield replacement, C\$40 repairable chips under Standard or declined protection (C\$0 under Enhanced), up to C\$50 Enhanced road-hazard tire contribution per incident, and C\$1,100 per lost fob, where their triggers apply. **No separate windshield or tire replacement fee applies to an item included in a collision claim.**

This authorization does not create liability, prove fault, expand an exclusion or authorize an unlisted charge. A security deposit is security, not an automatic invoice. **Disputed subsequent-booking losses under 16.5 are excluded from automatic capture.** RevyCar will give the itemized notice and the five-business-day response opportunity in 11.3, and a receipt for every charge.

Holds follow the actual issuer and Stripe expiry and may be replaced only as permitted, with notice and without unnecessary overlap; **they are not captured merely because they are expiring.** Refunds and unused security return to the original payment method where available. A failed payment may be resolved using a secure payment link or another agreed method.

I may withdraw permission for future use of the stored card by contacting legal@revycar.ca. Withdrawal does not remove a valid debt or an agreed cancellation charge, and another permitted payment or security arrangement may be required before release or extension. Mandatory refund, dispute and cardholder rights remain available.

I am the cardholder, or I have documented authority to give this authorization for this booking. **This form does not make a third-party cardholder a guarantor of the renter's obligations.** Full card numbers and security codes must never be sent by ordinary email.

Cardholder signature: _____ Date / time / timezone: _____

RevyCar representative / verified electronic acceptance: _____